

Warranties for Accutowers

	Standard	1 year extended	1 year extended with 1 year rapid replacement	1 year extended with 2 years rapid replacement
Description	1 Year parts and labor	2 years parts and labor	2 years parts and labor. First year has rapid replacement service	2 years parts and labor. Both years have rapid replacement service
Warranty Term	One Year Warranty	Two Year Warranty		Two Year Warranty
Technical Support	Lifetime of Product			
Who to Call	USD M Technical Support (877) 992 - 3766			
Firmware Upgrades	\$99 Firmware upgrade	1 Free Firmware Upgrade \$99 Value		2 Free Firmware Upgrades \$198 Value
Return Shipping	USD M will provide ground shipping of items leaving USD M only. Customer may request expedited shipping, customer will pay entire shipping cost.			
Assessment Fee	If item received for repair is not defective, the customer will be assessed a fee of \$65, as well as return shipping.			
Service Location	Must be shipped to USD M for repairs			
Rapid Replacement	--		Replacement will be shipped when USD M receives defective item or customer can use a credit card to secure quicker delivery.	
Non Transferable	All Warranties are non transferable			

Warranties for Equipment

	Standard	1 year extended	1 year extended with 1 year rapid replacement	1 year extended with up to 2 years rapid replacement
Description	See Manufacturers' warranty	Adds 1 year to the manufacturer warranty period	Adds 1 year to the manufacturer warranty. First year from purchase has rapid replacement service	Adds 1 year to the manufacturer warranty. Includes 2 years of rapid service
Warranty Term	One Year Warranty	Two Year Warranty		Two Year Warranty
Technical Support	Lifetime of Product			
Who to Call	USDM tech support for 1st 30 days	USDM Technical Support (877) 992 - 3766		
	Manufacturer after 30 days			
Return Shipping	USDM will provide ground shipping of items leaving USDM only. Customer may request expedited shipping, customer will pay entire shipping cost.			
Assessment Fee	If item received for repair is not defective, the customer will be assessed a fee of \$65, as well as return shipping.			
Service Location	Must be shipped to USDM for repairs			
Rapid Replacement	--		Replacement will be shipped when USDM receives defective item or customer can use a credit card to secure quicker delivery.	
Non Transferable	All Warranties are non transferable			

Warranty Information

Warrantor: US DIGITAL MEDIA 1929 W. LONE CACTUS DR. PHOENIX, AZ 85027 (623.587.4900)

Elements of Warranty: US Digital Media warrants original US Digital Media product(s) for a term of 12 months from original date of purchase to be free from defects in materials and craftsmanship with the limitation or exclusions set out below. This warranty covers defects in materials and craftsmanship revealed through intended use, and such defects will be repaired or replaced at the sole discretion of US Digital Media. Product(s) covered under this warranty must be returned to US Digital Media for repair and/or replacement.

Warranty Duration: This warranty shall terminate 12 months after the date of the original sale. This warranty covers the original owner and may not be transferred to any third party without the written approval of US Digital Media. This warranty may be rendered invalid if the product is (A) damaged or not maintained as reasonable or necessary, (B) modified, altered, or used as part of any conversion kits, subassemblies, or any configurations not sold by US Digital Media. (C) Improperly installed, (D) serviced or repaired by any person not authorized by US Digital Media. (E) US Digital Media reserves the right to refuse repair/replacement of any product that US Digital Media deems has been subjected to abnormal electrical, mechanical or duty cycle abuse. Termination of warranty due to misuse or abuse will be at the sole discretion of US Digital Media.

Statement of Remedy: Warranty repairs will be performed at US Digital Media; the expense of inbound shipping/freight will be paid by the customer, return ground shipping will be provided by US Digital Media for items under warranty only. Prior to shipping any product for repair/replacement customer MUST contact US Digital Media customer service department to obtain an RMA (Return Merchandise Authorization) number. Items shipped without RMA number may be refused and returned to customer at customer's expense. Customer is responsible for insuring returns. Damage incurred during inbound shipping will be the responsibility of the customer's carrier and all carrier insurance claims will be the responsibility of the customer.

Warranty Limitations: US Digital Media disclaims all implied warranties on any product, including without limitation warranties of merchantability, performance, and fitness for a particular purpose. In no event shall US DigitalMedia be liable for indirect, special, or consequential damages, including but not limited to, loss of anticipated profits resulting from the use of product and loss of consumable items due to malfunction or misuse. US Digital Media reserves the right to refuse service, parts, or technical support if such support will aid in using products in illegal activities. Illegal activities include but are not limited to, circumventing encryption, copy write violations, or violating laws of any country.